



Language Resources Tip Sheet



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TRIAD CULTURAL COMPETENCE PROVIDER COUNCIL

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SUGGESTIONS FOR BEST PRACTICE

Language should not be a barrier for providing services. To remain competent, providers should offer yearly, mandatory trainings to provide capable services.

FRAMEWORKS FOR TRAINING:

Reference Affordable Care Act Training:

<https://marketplace.cms.gov/technical-assistance-resources/training-materials/cultural-competence-language-assistance.pdf>

Reference Cook Children's Health Plan:

<http://www.cookchp.org/SiteCollectionDocuments/CCHP-CulturalCompetencyPlan.pdf>

AVERAGE COST

\$0.10 to \$0.25 per word \$40.00 per hour

RESOURCES

Carolina Association of Translators and Interpreters

www.catiweb.org/about-cati

Services Provided: Translation and interpretation database

Location: North Carolina, South Carolina

Languages available: 35

Group Membership Possibility: Yes

Counties Services: All

USA Translation Company

www.usatranslationcompany.com

Services Provided: Translation and interpretation database

Location: Nation-wide

Languages available: None listed

Group Membership Possibility: No

Counties Services: All

Community Access Partners

www.capincusa.com

Services Provided: Interpretation services, document translation

Location: Kernersville, NC

Languages available: 200+

Group Membership Possibility: Yes

Counties Services: All

Language Matters Inc.

www.language-matters.com/index.php3

Services Provided: Interpretation, transliterations, education materials

Location: Winston-Salem, NC

Languages available: American Sign Language, Cued Language

Group Membership Possibility: Yes

Counties Services: Forsyth, Stokes

Catholic Charities

www.ccdoc.org

Services Provided: Translation and interpretation services

Location: Winston-Salem, NC

Languages available: None listed

Group Membership Possibility: Yes

Counties Services: Davie, Forsyth, Guilford

Language Resources

www.languageresources.com

Resources Provided: Translation and interpretation services

Location: Greensboro, NC

Languages available: 65+, American Sign Language

Group Membership Possibility: Yes

Counties Services: All

Orange Translations

www.orangetranslations.com

Resources Provided: International translation and interpretation services

Location: Greensboro, NC

Languages available: 50+

Group Membership Possibility: Yes

Counties Services: All

Center for New North Carolinians

www.cnncc.uncg.edu

Resources Provided: Translation, cultural competency trainings

Location: Greensboro, NC

Languages available: Spanish, Arabic, French, Rhade, Jarai, Vietnamese

Group Membership Possibility: Yes

Counties Services: Guilford, Rockingham